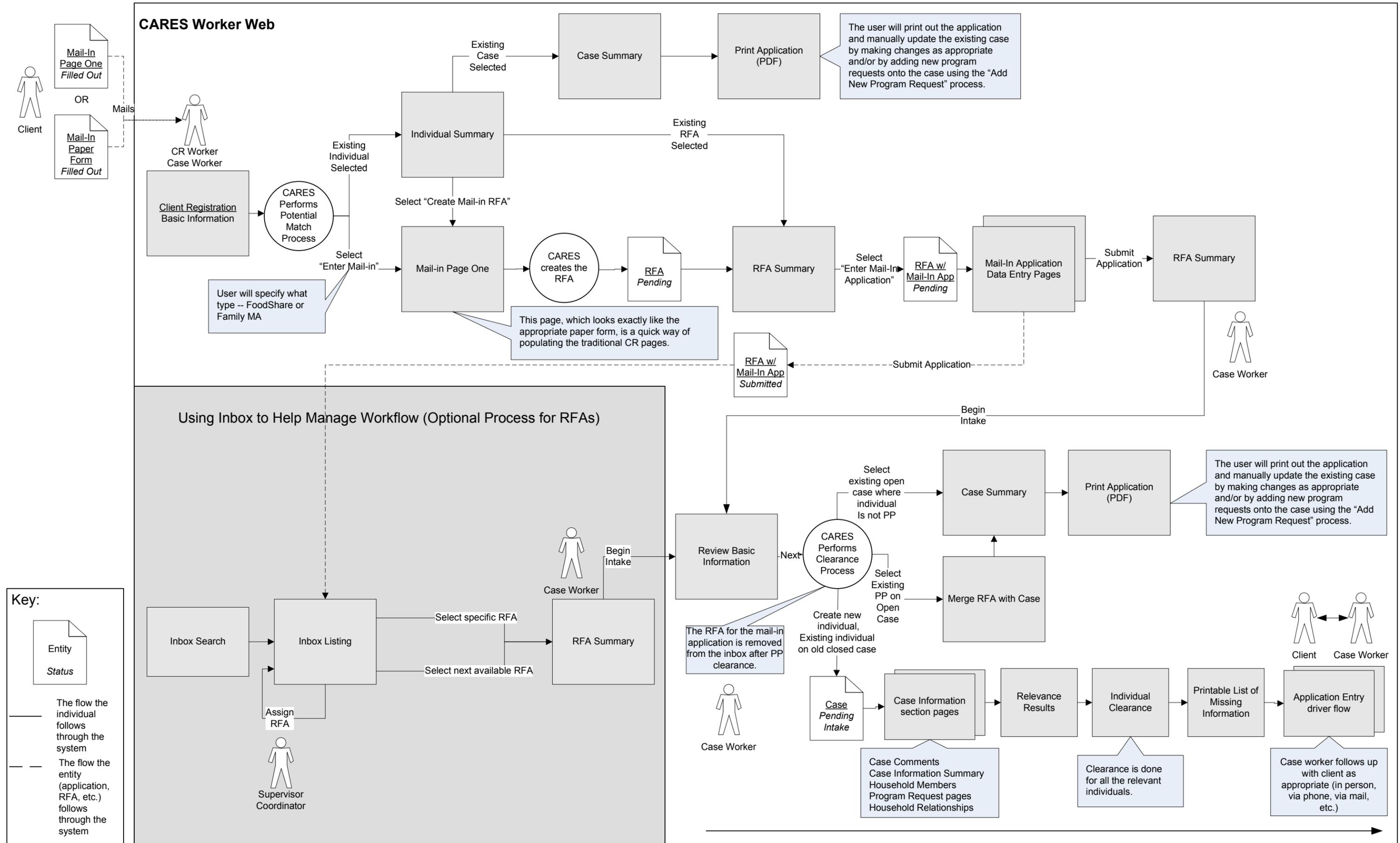
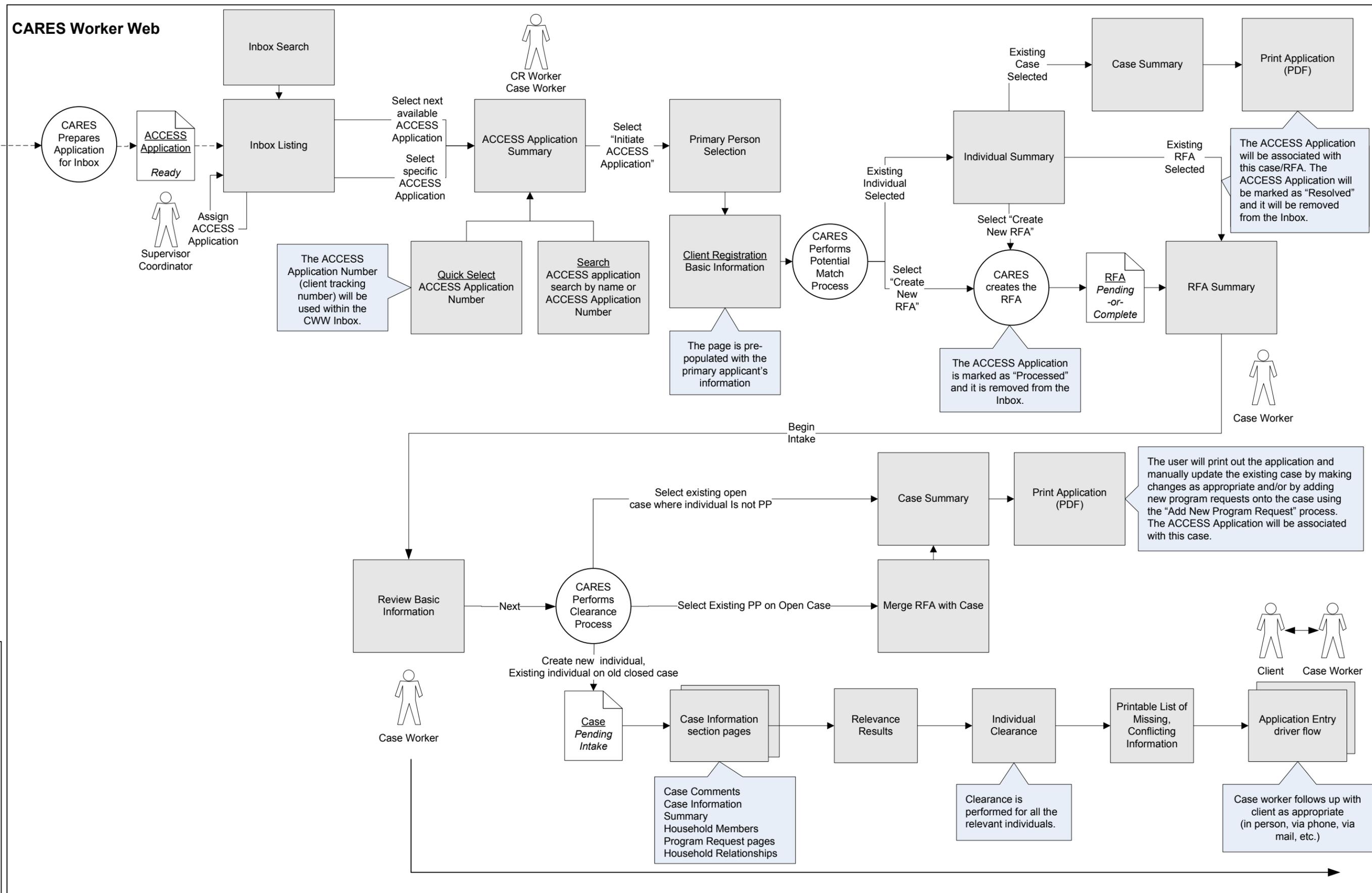


Proposed High Level Process Overview for Processing Mail-In Applications in CWW



Proposed High Level Process Overview for Processing ACCESS Apply for Benefits Applications in CWW



Key:

- Entity
- Status

— The flow the individual follows through the system

- - - The flow the entity (application, RFA, etc.) follows through the system